Incident Reporting Form

(Preliminary)

Reference Number IRF001120960

Incident Detail Date 16 Apr 2021 Time 10 55 Day Friday

Station or site name: Ladbroke Grove

Line or Department: Hammersmith & City

Specific Location - Platform / Train Interface

Stairs/Platform/Escalator/Lift No: Eastbound

SID Plate Id:111

1Within the Station Boundary

- There were people physically injured in this incident
- This was not a Slip/Trip/Fall, or a PTI incident with no physical injury
- No Workplace Violence or Aggression involved in this incident
- No Psychological Trauma involved in this incident
- No one was taken ill as a result of Heat or Congestion related issues
- There was no damage to any Assets in this incident

No Alarms or Emergency Stop activated

Initial delay There was an initial delay of 5 minutes

Train Specific Information

Train set number: 272 Stock type: S7 Car number: Direction: East

The train was cancelled. No R.E.S. time supplied yet.

The Defective In Service Instruction (DISI) was followed

No station specific information reported for this IRF

Staff involved in incident

Surname [redacted] First name [redacted]
Staff No.: [redacted] Grade: [redacted] Gender:
Location: AM Ladbroke Grove Involvement: Assisted
This was not recorded as a Holistic Entry Duty Number:

Surname: [redacted] First name [redacted]
Staff No.: [redacted] Grade: [redacted] Gender:
Location: AM Ladbroke Grove Involvement: Assisted
This was not recorded as a Holistic Entry Duty Number:

Surname: [redacted] First name: Y[redacted]
Staff No.: [redacted] Grade: [redacted] Gender:
Location: AM Ladbroke Grove Involvement: Assisted
This was not recorded as a Holistic Entry Duty Number:

Other people involved in incident

Surname: [redacted] First name: [redacted] Involvement: Central to Incident
Association: Member of Public

Address: -
N/A
N/A
N/A
N/A
N/A
N/A

There were no related Traction current arrangements

No consequential cancellation or reformation

No crime committed

No fire or smoke

No assets involved

No SPAD was reported as part of this IRF

Incident Description :- @ 10:55 Platform E/B
Train 272
CSM [redacted]
CSA 2 [redacted]
CSS 2 [redacted]

While boarding T272 boarding [redacted] misplaced her footing and fell into the train carriage, CSM & CSA 2 who were nearby on platform heard her cry boarded the train to give assist. T/O was made aware of the situation.
[redacted] was helped to a seat asked if she needed medical attention incited that her was okay to continual with her to Baker St.
CSS 2 phoned MET controlled on 110 about the situation,
At 11:00 T272 departs platform. CSS phones Baker St control Rm to arrange assist from train For [redacted]
At 12:00 CSS get [redacted] a welfare call.

Findings of immediate investigation (basic cause) :- Step Down from platform,,

This was an Environmental incident and there was Environmental damage/nuisance

This was not a near miss of a Person by a Train

This was not a Suicide Intervention

Person responsible for filing this IRF: - [redacted]