Incident Reporting Form

Reference Number IRF001126207

Incident Detail Date 27 May 2021 Time 8 00 Day Thur day

Station or site name: Ladbroke Grove

Line or Department: Hammersmith & City

Specific Location - Platform

Stairs/Platform/Escalator/Lift No: 1

SID Plate Id:001

1Within the Station Boundary

- There were no people physically injured in this incident
- This was not a Slip/Trip/Fall, or a PTI incident with no physical injury
- No Workplace Violence or Aggression involved in this incident
- No Psychological Trauma involved in this incident
- No one was taken ill as a result of Heat or Congestion related issues
- There was no damage to any Assets in this incident

No Alarms or Emergency Stop activated

Initial delay No initial delay

Train Specific Information There is no train specific information for this report

No station specific information reported for this IRF

Staff involved in incident

Surname: [redacted] First name: [redacted]

Staff No.: [redacted] Grade: [redacted] Gender:

Location: AM Ladbroke Grove Involvement: Assisted

This was not recorded as a Holistic Entry Duty Number:

Surname: [redacted] First name: [redacted]

Staff No.: [redacted] Grade: [redacted] Gender:

Location: AM Ladbroke Grove Involvement: Assisted

This was not recorded as a Holistic Entry Duty Number:

Other people involved in incident

Surname: [redacted] First name: [redacted] Involvement: Central to Incident

Association: Member of Public

Address: -

[redacted]

There were no related Traction current arrangements

No consequential cancellation or reformation

Crime details

Line controller not informed

Police informed at 8:05 Crime number 103/27/05/2021

Evidence preserved: CCTV for ladbroke grove Available

No fire or smoke

No assets involved

No SPAD was reported as part of this IRF

Incident Description :- Approximately 0800 hours on the 27/05/2021. Male Passenger came to office window on platform 1 at Ladbroke grove to say He wants to report a crime that he was verbally abused. I rang BTP on 109 and got through and informed BTP of the incident and put the customer on the phone to the Police. He said he was getting off the train on platform 1 and a man wearing a black baseball cap with a rucksack chubby build approximately 5ft 9 tall of Mediterranean origins Moroccan/Tunisian. Called him a Motherfucker Bastard and he was afraid he might get assaulted and was feeling distressed.
BTP Ref No. 103/27/05/2021.

Findings of immediate investigation (basic cause) :- Verbal Abuse

This was not a near miss of a Person by a Train	This was not a Suicide Intervention

Person responsible for filing this IRF: - [redacted]